



貿易單一窗口  
Trade Single Window



## Trade Single Window in Hong Kong

To maintain Hong Kong's competitiveness as a trading and logistics hub, the Government is taking forward the initiative of developing a Trade Single Window (TSW) to provide a one-stop electronic platform for the trading community to lodge import and export trade documents with the Government.

TSW will be implemented in three phases. Phase 1, which covers trade documents for specific types of commodities, is being rolled out progressively. The trade is welcome to submit applications for the relevant documents through the TSW.

*Fast*

*Convenient*

*Easy*

Phase 1 is being rolled out progressively

[www.tradesinglewindow.hk](http://www.tradesinglewindow.hk)



Commerce and Economic Development Bureau



Agriculture, Fisheries and Conservation Department



Civil Engineering and Development Department



Customs and Excise Department



Department of Health



Environmental Protection Department



Office of the Communications Authority



Trade and Industry Department



## Online Services

To make online submission of trade documents through TSW, you must first register as a TSW user and subscribe to the required online services.

After verification and approval of the subscription, you can –

- make online submission of trade documents;
- check the process status and results of your applications;
- receive electronic licences\*; and
- check the validity of licences/permits

through the TSW.

Note:

\* Electronic licences are applicable for designated licences only.



## Support Services

The Office of Trade Single Window Operation, under the Customs and Excise Department, provides support to TSW users and participating Government departments in –

- Registration
- User training and publicity
- Help-desk, hotline and other support services
- Operation and maintenance of the TSW system

**Enquiry:** (852) 2117 3348

[enquiry@tradesinglewindow.hk](mailto:enquiry@tradesinglewindow.hk)



## Documents covered by Phase 1 of Trade Single Window

Please visit [www.tradesinglewindow.hk](http://www.tradesinglewindow.hk) for the latest list of trade documents which can be applied through the TSW under Phase 1.

Register NOW

